

Regarding AOA COCA Standards & Procedures

Students enrolled at RVU may also file a complaint regarding the University's adherence to accreditation standards directly through the University. No anonymous complaints will be processed. Complaints should be filed in writing with the Associate/Assistant Dean of Student Affairs of the respective location. Resolution of the complaint shall be made in writing/electronically to the complainant. The Associate/Assistant Dean of Student Affairs will make an effort to process and adjudicate the complaint on a timely basis, although processing time may vary depending on the subject matter and complexity of the complaint. A letter of adjudication and resolution will be issued to the complainant. A student who is not satisfied with the adjudication and resolution of the complaint regarding AOA COCA Accrediting Standards and Procedures may appeal to the Dean of RVU in writing within ten days of the letter of adjudication and resolution of the complaint. The decision of the Dean on appeal will be final. No action shall be taken by RVU against a student for filing a complaint.

Students may also lodge complaints or grievances against RVU with the Commission on Osteopathic College Accreditation should they so desire at the following address:

Director, Department of Accreditation
American Osteopathic Association
142 E. Ontario St., Chicago, IL 60611
Toll-free: (800) 621-1773; Local: (312) 202-8000
Fax: (312) 202-8200
predoc@osteopathic.org